

# Pillars international

[www.pillarsoman.com](http://www.pillarsoman.com)



## Company Profile

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# 1. THE COMPANY

## 1.1 Introduction to company

Pillars International is a dynamic and diverse group of companies committed to delivering excellence across a range of services. With a strong foundation in the heart of our operations, we pride ourselves on being a pillar of support to our clients, partners, and communities. Our multifaceted portfolio of services encompasses manpower supply, catering, cleaning services, consultation, and the operation and maintenance of pumping stations. 10 Years of Exceptional Service and Counting, Ensuring Every Client's Happiness.

## 1.2 Business Description

At Pillars International, we are more than just a group of companies; we are your steadfast partners in progress. Our journey is defined by a commitment to excellence and an unwavering dedication to meeting the diverse needs of our clients, partners, and communities.

### **Our Pillars of Support:**

- ❖ **Manpower Supply:** We bridge the workforce gap by providing skilled, dedicated professionals to a wide array of industries, ensuring the right people for the right job.
- ❖ **Catering:** We are the architects of culinary experiences, offering delectable meals that nourish the body and enrich the soul at events, corporate gatherings, and more.

- ❖ **Cleaning Services:** Pristine environments are our hallmark. Our comprehensive cleaning services ensure spaces remain hygienic and inviting.
- ❖ **Consultation Services:** We are the guiding light for businesses seeking sustainable growth and operational excellence, offering tailored solutions and expert guidance.
- ❖ **Operation and Maintenance of Pumping Stations:** We keep the flow of progress steady, ensuring the smooth operation of pumping stations, an essential element of infrastructure.
- ❖ **Visas and Permits:** We simplify the complex world of documentation, facilitating visa and work permit processes to support our clients' global endeavors.

### **1.3 Our Impact:**

With more than 120 clients in Oman, we have served and supported a wide range of businesses. From catering exquisite dining experiences to providing skilled workforce solutions and essential consultation services, Pillars International is the cornerstone of progress.

### **1.4 Vision**

Our vision is to continue building on our strong foundation, offering innovative solutions, and being the pillar of support that our clients and partners can rely on. We believe that by empowering excellence, we contribute to the growth and success of those we serve.

### **1.5 Mission Statement**

At Pillars International, our mission is to provide unparalleled service, innovation, and support across the diverse sectors we serve. We are dedicated to enriching the lives of our clients, employees, and the communities we work within.



## 1.6 Organizational Values

At Pillars International, our values serve as the compass that directs our actions and decisions. They are the core principles that define who we are and how we operate. These values are not just words on paper; they are the embodiment of our commitment to excellence and the foundation upon which our company is built.

**1. Excellence:** We strive for excellence in everything we do. It's not enough to meet expectations; we aim to exceed them. Our commitment to excellence is a driving force that ensures our clients receive the best possible services.

**2. Integrity:** Integrity is the cornerstone of our business. We hold ourselves to the highest ethical standards, fostering trust and transparency in all our interactions with clients, partners, and team members.

**3. Innovation:** We embrace innovation as a catalyst for progress. We are open to new ideas, technologies, and approaches, constantly seeking better ways to serve our clients and address their evolving needs.

**4. Collaboration:** We believe in the power of collaboration. We work closely with our clients, partners, and team members to achieve shared goals. By fostering a culture of teamwork, we harness collective expertise for the benefit of all.

**5. Commitment to Clients:** Our clients are at the heart of everything we do. We are dedicated to understanding their unique needs and providing tailored solutions that meet and exceed their expectations.

**6. Community Engagement:** We take our responsibility to the community seriously. We actively engage with the communities in which we operate, working to make a positive impact through social and environmental initiatives.

**7. Diversity and Inclusion:** We celebrate diversity and foster an inclusive work environment. We believe that diversity in perspectives and backgrounds enriches our company, promotes creativity, and drives innovation.

These values are not just principles we hold dear; they are the values that drive our actions every day. They shape our company culture, guide our decision-making, and reinforce our dedication to delivering excellence. At Pillars International, our values are the pillars of our success.

## 1.7 Business Model: Building Excellence, Delivering Solutions

Pillars International operates on a dynamic and resilient business model that places excellence at its core. Our model is designed to provide comprehensive solutions to our clients and partners while adapting to the evolving needs of the industries we serve. Here's a breakdown of our business model:

### 1. Diverse Services Portfolio:

We offer a multifaceted portfolio of services, ranging from manpower supply to catering, cleaning services, consultation, and the operation and maintenance of pumping stations. Our diverse service offerings allow us to serve a wide spectrum of industries and meet the unique requirements of each.



### 2. Client-Centric Approach:

Our clients are the driving force behind our business model. We believe in deeply understanding their needs, challenges, and aspirations. We work collaboratively with clients to create tailored solutions that address their specific goals and objectives.

### 3. Innovative Solutions:

Innovation is integral to our approach. We continually seek new solutions, technologies, and strategies to enhance our services and deliver greater value. Our commitment to innovation allows us to stay at the forefront of our industries.

### 4. Collaborative Partnerships:

We build enduring partnerships with clients, suppliers, and stakeholders. By fostering close collaborations, we create synergies and unlock opportunities for mutual growth and success.

Our business model is not static; it's a living framework that evolves in response to market dynamics and the changing landscape of industries we serve. It's a model rooted in excellence, driven by innovation, and committed to making a positive impact on the world.

## 1.8 Group Subsidiaries

Pillars International stands strong as a diversified group of companies, each subsidiary representing a pillar of expertise in its respective field. Our group subsidiaries collectively work together to provide a comprehensive range of services and solutions that cater to a wide array of industries. Here's a glimpse into our subsidiaries:

Quick Mastery, your trusted partner in logistics solutions. At Quick Mastery, we understand the vital role that efficient and reliable logistics play in the success of your business. With a commitment to excellence and a passion for delivering results, we offer a comprehensive range of logistics services that are tailored to meet your unique needs. Whether it's transporting goods, managing inventory, or optimizing supply chain processes, we have the expertise and experience to streamline your operations and reduce costs. With Quick Mastery, you can count on top-notch logistics services that prioritize speed, accuracy, and customer satisfaction.

Multiplex International LLC was founded by Mr. Vinod Adnani in 1993. The nature of the business is FMCG and color cosmetics distribution across UAE, Oman, Qatar, Bahrain, and KSA. The company is a leading distributor in the region and caters to all the leading markets, stores, pharmacies, and online platforms. It has retail presence through its GlamBeaute, Flormar, and Exquisite stores across UAE.



**Quick Mastery**  
Logistics Services



**MULTIPLY**  
INTERNATIONAL  
WE BUILD BRANDS

A division of the renowned High Tower L.L.C group (Est. 2001), High Tower Engineering L.L.C aims to provide a one stop solution for all Industrial Automation needs. From pneumatic systems to solar energy saving solutions, HTE has partnered with world-wide respected names in the automation industry and it privileges us to be the sole distributor of



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some of these brands in the region. Serving to satisfaction is the motto we follow. With a skilled team of qualified engineers, finely selected range of long-lasting and low maintenance products, assured care-free after-sale services, we believe we can strive to serve your requirements best.

Nestled in the heart of Boshar, Oman, Balcona Restaurant & Cafe is a culinary gem that has been serving delectable food and beverages since its establishment in 2020. With a picturesque location and a passion for gastronomic excellence, Balcona has quickly become a favored destination for food enthusiasts and those seeking a memorable dining experience.



## MOVE FAST AND ADAPT TO THRIVE.

These subsidiaries together form the Pillars International family, each contributing its unique strengths and expertise to create a versatile and impactful group of companies. We are proud to be the pillars of diverse excellence, providing solutions that empower progress and success.





## 2. OUR SERVICES

### Cleaning Services

we take pride in delivering pristine environments. Our comprehensive cleaning services ensure that your spaces remain hygienic and inviting.



### Manpower Supplier

we specialize in bridging the workforce gap for various industries. Our commitment is to match the right talent, from laborers to management positions.



### Visas and Work permits

We streamline the complex process of obtaining visas and permits, ensuring a smooth transition for individuals and businesses



### Catering

Our catering services are renowned for their quality, diversity, and innovation. We create memorable dining experiences that not only nourish the body but also enrich the soul.



### Infrastructure Services

Operational excellence ensures that critical systems run smoothly, promoting the sustainability of communities & industries alike.





## 2.1 Mall Cleaning

we take great pride in offering specialized mall cleaning services that redefine the standards of cleanliness. Cleaning a shopping mall is no small endeavor; it requires meticulous attention to detail and a commitment to excellence. With countless factors to consider in large-scale malls with high levels of constant foot traffic, we ensure that every nook and cranny is sparkling clean. Our dedicated on-site staff is adept at tailoring our cleaning solutions to your specific needs, ensuring that every area of your retail space maintains an impeccable appearance.

What sets us apart is our team's extensive training in a wide variety of mall cleaning services, guided by industry experts with years of experience. We understand the unique demands of maintaining a pristine shopping environment and are equipped with the knowledge,



skills, and resources to meet and exceed these expectations. With our Services, you can trust that your shopping mall will not just meet the highest standards of cleanliness but will also create an inviting and enjoyable shopping experience for all visitors.

## 2.2 Cleaning Services in Hospitals

Maintaining a clean atmosphere in hospitals is paramount for the safety of staff and patients. Odor neutralization services can eliminate foul odors that may have developed, helping to keep the site safe for all.

For visitors to hospitals, a fresh and clean odour will make the visit more pleasant. This is one of the reasons why odour removal is highly effective, with professional cleaners able to remove all manner of smells from surrounding areas.

In this workplace, it is important that there are no lingering bad odours. If someone is coming to the hospital, it will be off-putting for them to enter a premise that does not smell hygienic. This could also have a negative impact on the reputation of your hospital too, as these premises are meant to be a highly clean space to treat patients



## 2.3 Commercial Cleaning Services

Whether you're looking for cleaning services for an office block or a large-scale commercial operation, we'll tailor our services to meet your needs. Our on-site staff are trained in a wide variety of commercial cleaning services, by industry experts. Our commercial cleaning services include: carpet cleaning, window cleaning, ablution cleaning and more.

## 2.4 General Cleaning Services

Keeping your home and office clean is a necessity not only for appearance sake but also to ensure the health and safety of you, your family or your staff is not at risk. However, maintaining the cleanliness of your property can be a mammoth undertaking that requires a lot more time, equipment and resources than you may have.

Enlisting the services of an outsourced cleaning company could be the answer to your spring cleaning and pre-occupational cleaning needs.



## 2.5 Hygiene Services

Whether you run a commercial establishment, like a restaurant or guest house, an industrial factory park or an office block, maintaining optimum levels of hygiene is crucial. Your premises need to facilitate the health of your employees, as healthy staff are hardworking staff. If you're relying on sub-par in-house hygiene services, you're putting the wellbeing of your employees at risk. It's your responsibility to ensure that optimum hygiene and sanitary working conditions are maintained. We offer **professional hygiene services** to an extensive range of businesses in Southern Africa – including the industrial, commercial and retail industries.

Our technicians undergo extensive training in order to ensure that you receive hygiene services that are effective, efficient and unobtrusive.

Our hygiene services include: ablution cleaning, the provision and maintenance of washroom products including sanitary bins, liquid soap dispensers, air-fresheners, sanitizers, paper-towel dispensers, seat sanitizers and more.

We provide SABS-approved disinfecting services that are non-toxic and ensure that a broad spectrum of microscopic organisms, including viruses, mildew, fungi, algae and dust mites are eliminated.

When you partner with us, you can rest assured that we will uphold our commitment to regular and top-notch office cleaning services. Our dedicated team of professionals is here to relieve you of any concerns related to cleanliness, allowing you to focus on what truly matters - your work.

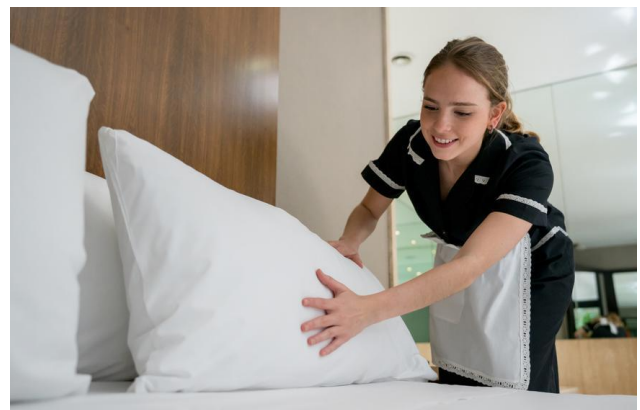




## 2.6 Manpower Supplier

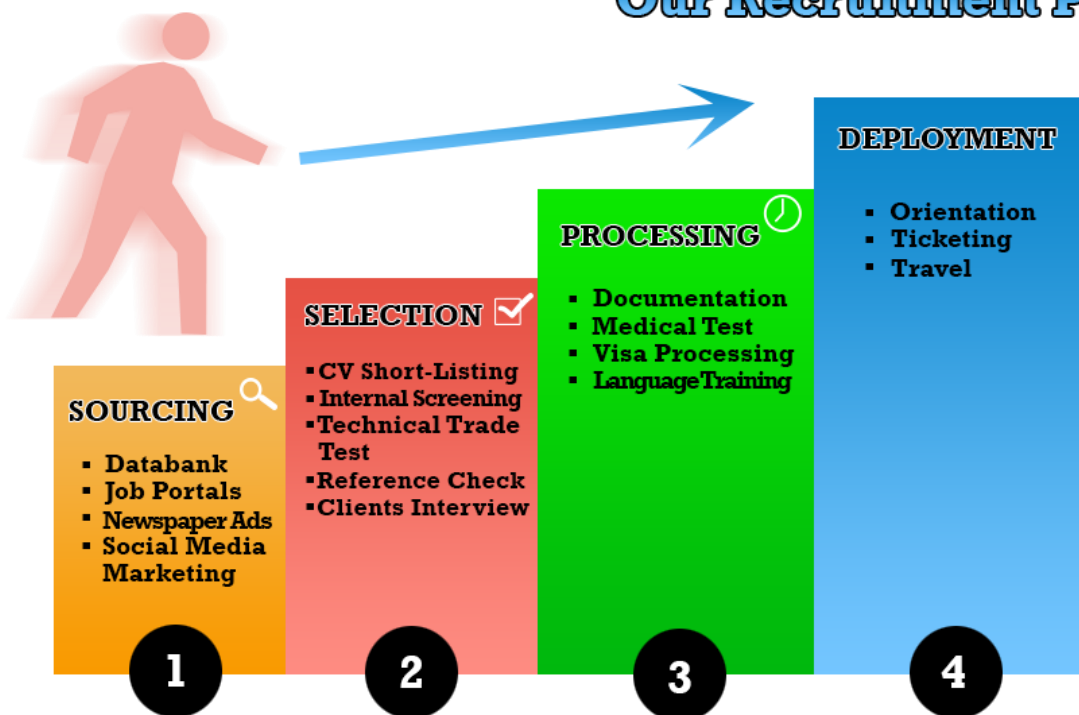
Pillars International is your trusted partner in workforce and manpower supply, offering a comprehensive range of services across various industries. With a rich portfolio of contracts spanning diverse sectors, we specialize in providing personnel for a wide array of job titles, ranging from dedicated laborers to skilled professionals, up to the level of General Managers. Our commitment to delivering the right talent to meet your specific needs is unwavering.

In addition to our manpower supply expertise, we take pride in our proficiency in work permit solutions. We offer end-to-end services, starting from visa applications to the issuance of resident cards, ensuring a hassle-free process for your workforce. Moreover, our flexibility enables us to tailor our services to your unique requirements. Whether you need assistance with visas only or prefer a full-service package, we are here to accommodate your preferences.



With a track record of serving over 230 companies in Oman, our experience and dedication make us the go-to partner for workforce solutions. We understand the importance of having the right people in the right positions, and we're committed to ensuring your workforce needs are met with efficiency and excellence.

## Our Recruitment Process



Our Streamlined Workforce Procurement Process: Sourcing to Deployment Excellence. At Pillars International, we follow a meticulous and efficient process to meet your workforce needs. Our journey begins with the careful sourcing of candidates, where we identify and attract the right talent pool for your specific requirements. Through a rigorous selection process, we evaluate and shortlist candidates who best match your criteria. Next comes the meticulous processing phase, where we handle all aspects of work permits, from visa applications to resident card issuance, ensuring a smooth transition for your employees. Finally, our focus turns to deployment, where we facilitate the seamless integration of your workforce into your operations. With each step, we ensure precision, timeliness, and a commitment to delivering a workforce that exceeds your expectations.



## 2.7 Visas And Work Permits

At Pillars International, our expertise in managing the intricacies of visas and work permits is at the core of our commitment to delivering comprehensive workforce solutions. We recognize the significance of these legal documents and understand the intricacies involved in obtaining them. Our dedicated team is well-versed in navigating the often-complex administrative processes. We begin by assisting with visa applications, ensuring that they meet all the necessary requirements. Once the visas are secured, we seamlessly transition to the processing of work permits. This includes facilitating the necessary documentation, approvals, and compliance checks, so that your workforce can operate in Oman with complete legality and peace of mind.

Our goal is to simplify this often-daunting process, allowing businesses to focus on their core operations and individuals to pursue their professional goals without the burden of bureaucratic hurdles.



Our comprehensive approach ensures that every detail is managed efficiently and in compliance with local regulations. We are committed to providing a smooth and reliable path to obtaining visas and work permits, whether you're looking to employ foreign talent or seeking permission to work in Oman. With Pillars International, your journey to work legally in Oman is simplified and secure.



## **2.8 Catering**

Pillars International specializes in the realm of food and dining, with a sharp focus on industrial catering and related services. Our expertise is finely tuned to serve Government institutions, Commercial Establishments, and hotels. Whether it's within a corporate setting, an exclusive event, or an intimate gathering, Pillars International caters to your unique tastes and requirements.

At Pillars International, we take immense pride in our comprehensive catering and related services. We offer a diverse and dynamic range of culinary solutions that span from corporate events to exclusive gatherings and from large-scale functions to intimate parties. Our culinary expertise goes hand in hand with our commitment to creating memorable dining experiences that not only nourish the body but also enrich the soul. Whether you require catering for a corporate meeting, a wedding reception, or any special event, our dedicated team of culinary experts is here to turn your vision into a flavorful reality. With a focus on quality, diversity, and innovation, we cater to your unique tastes and event requirements, ensuring every dining experience is a remarkable one.



## **A World of Flavors to Suit Every Palate**

Our highly skilled culinary team takes immense pride in offering a diverse and tantalizing array of cuisines that span the globe. We cater to every culinary craving, ensuring that our menu choices are as varied as the tastes and preferences of our valued clients.

From the rich and aromatic flavors of Arabic cuisine to the vibrant and Mediterranean delights that transport you to sun-soaked shores, our offerings are a passport to a world of gastronomic experiences. Whether you savor the spicy and bold notes of Mexican dishes, indulge in the intricate spices of Indian cuisine, or prefer the freshness and variety of live grilling stations where every bite is cooked to individual levels of perfection, our culinary prowess knows no bounds.

## **Remote Camp Catering**

As a comprehensive catering company under the Pillars International banner, our remote catering services stand as a testament to excellence. We don't just prepare delectable meals; we offer a full Camp Management service, giving you the opportunity to unwind and leave all logistics to us.



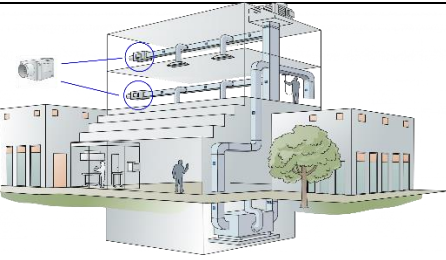
Our capable team encompasses Camp Managers, Cooks, Cleaners, Grounds People, and Maintenance staff. At Pillars International, there are no limits to what we can achieve. Your needs are our priority, and we're here to tailor a Camp Catering solution that aligns perfectly with your unique business requirements. Feel free to discuss your needs with us, and we'll be delighted to make it happen.





## 2.9 Infrastructure Services

Pillars International is at the forefront of delivering comprehensive Infrastructure Services that are vital to the seamless functioning of essential facilities, industries, and communities. We understand that the backbone of progress lies in the quality, maintenance, and management of infrastructure, and that's where our expertise truly shines.

		
<p><b>Oil and Gas</b></p>	<p><b>Operation &amp; Maintenance of Pumping Stations</b></p>	<p><b>Air Conditioning system installation, Repair &amp; Plumbing Service</b></p>

With an unwavering commitment to excellence, Pillars International offers a diverse range of infrastructure services that cater to various sectors, ensuring the resilience and longevity of vital assets. We combine state-of-the-art technology with industry expertise to address the specific needs of each project, whether it's in the realm of utilities, transportation, or industrial infrastructure.

## 2.10 Operation & Maintenance of Pumping Stations

At Pillars International, we take pride in offering comprehensive Operation & Maintenance (O&M) services for pumping stations, ensuring the seamless operation of vital infrastructure across various industries.

### Our Expertise:

Our experienced team is well-versed in the intricate workings of pumping stations, and our services encompass:

- **Regular Inspection and Monitoring:** We conduct thorough inspections to identify and address potential issues before they become critical, ensuring the continuous, reliable operation of your pumping station.
- **Preventive Maintenance:** Our proactive maintenance strategies extend the lifespan of your equipment and reduce the risk of unexpected breakdowns, saving both time and money.
- **Emergency Repairs:** In the event of unexpected failures, our rapid response team is available around the clock to diagnose and rectify issues promptly, minimizing downtime.
- **Efficiency Optimization:** We employ the latest technologies and industry best practices to optimize the efficiency and performance of your pumping station, resulting in cost savings and improved operations.
- **Compliance and Safety:** We ensure that your pumping station operates in compliance with all relevant safety and environmental regulations, providing peace of mind for your operations.





## 2.11 Oil and Gas

At Pillars International, we take pride in offering comprehensive Operation & Maintenance (O&M) services for pumping stations, ensuring the seamless operation of vital infrastructure across various industries.

### **Our Expertise:**

At Pillars International, we take immense pride in our role as a local specialist with international expertise, dedicated to the successful delivery of technically challenging oil and gas projects. With a proven track record in this dynamic sector, we bring a unique blend of in-house design capabilities, adaptable project delivery methods, and an intuitive approach to relationship management. Our focus is on delivering exceptional value to every client, irrespective of the complexity of the challenge at hand.

### **Our Comprehensive Approach:**

Our ability to draw from a range of disciplines lies at the core of our success, underscoring our commitment to delivering integrated project solutions. Regardless of your project's intricacies, whether it involves recovery, out loading, processing, pipelines, or marine terminals, we stand ready to craft a tailored solution that precisely aligns with your unique requirements. This holistic approach guarantees the smooth and flawless execution of your project from its conceptualization to its successful completion.

At Pillars International, we're your trusted partner for oil and gas excellence. Contact us to explore how our expertise can contribute to the success of your projects, from the ground up to the final delivery



## 2.12 Central Air Conditioner system installation, Repair & Plumbing Service

Central air conditioning (or central A/C) is a system in which air is cooled at a central location and distributed to and from rooms by one or more fans and ductwork. The work of the air conditioner compressor is what makes the whole process of air conditioning possible. The compression of the refrigerant gas enables it to discharge heat out of the house, which is how the cool air is created.

we are your trusted partner for Central Air Conditioner system installation, repair, and plumbing services. Whether it's ensuring your space stays cool and comfortable or addressing plumbing needs, our dedicated team is equipped to deliver quality solutions that match our reputation for excellence. We believe in providing holistic support to our clients, and our extended services reflect our dedication to meeting a diverse range of needs.





### 3. OUR VALUABLE CLIENTS

	 <p>الشركة العمانية لإدارة المطارات ش.م.ع.م. OMAN AIRPORTS MANAGEMENT COMPANY S.A.O.C.</p>	
		 <p>الشركة العمانية للغاز الطبيعي المتئصال ش.م.م. Oman LNG LLC.</p>
		
		
 <p>Established 1963</p>		
	 <p>Gulf Energy SAOC   الشركة الخليجية للطاقة ش.م.ع.م.</p>	
 <p>شركة الكيومي للتجارة والكهرباء ش.م.م. Al Kiyumi Electric and Trading Co. LLC</p>	 <p>A GEAP ENTERPRISE</p>	
 <p>Where the world comes to shop. <i>safely!</i></p>		

# Pillars international

[www.Pillarsoman.com](http://www.Pillarsoman.com)

## Thank You for Your Interest in Pillars International!

We appreciate your time and interest in our company. For more information or to get in touch with our team, please feel free to reach out to us:

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 [pillars-international](https://www.linkedin.com/company/pillars-international)

 [@pillarsinternational](https://www.youtube.com/@pillarsinternational)





BUREAU  
VERITAS

Bureau Veritas Certification

## PILLARS INTERNATIONAL L.L.C.

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P.O. Box 70, Postal Code 420, Al Khuwair  
SULTANATE OF OMAN

*Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

### ISO 9001:2015

Scope of certification

#### PROVISION OF MANPOWER SUPPLY, SECONDMENT, AND SPECIAL CLEANING SERVICES

Original cycle start date:	29-03-2024
Expiry date of previous cycle:	NA
Certification / Recertification Audit date:	10-02-2024
Certification / Recertification cycle start date:	29-03-2024
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	28-03-2027

Certificate No.: **OM002375**      Version: 1      Issue date: **29-03-2024**



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**Signed on behalf of BVCH SAS UK Branch**

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: Bureau Veritas Middle East Co. LLC, Office 6A, 6th Floor, Coral Building, Al Khuwair, P.O.Box 110, P.C.134, Muscat, Sultante of Oman

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +968 2496 8000

UKAS Certificate Template Single Site Rev.4.1

1/1

28 Aug 2023

